



RISING TIDE CO-OP

Rising Tide is seeking a Manager on Duty!

The MOD works to ensure excellent, proactive customer service, smooth store operations, superb physical plant maintenance, safety, and security for all during store hours. Here are some more of the job duties for this position:

- Ensures excellent customer service.
- Greets customers and assists with product, navigation, and other questions.
- Consistently communicates the store's needs and feedback to the appropriate decision maker and provides the necessary assistance.
- Provides support for front line staff throughout the store during business hours.
- Manages coverage for call outs or covers for missing employees when possible.
- Works with all staff and provides guidance and direction as required.
- Provides tools and equipment to staff, Demo vendors, Classroom support and other events.
- Helps staff with complex customer interactions.
- Assists with questions, dilemmas and problem solving as issues arise.
- Facilitates customer, staff, and vendor transactions.
- Acts as receiver when needed.